

# PRIVACY POLICY

**JAIN Sports**

## 1. Introduction

JAIN Sports (“JAIN Sports”, “we”, “us” or “our”) is committed to protecting your privacy and handling personal data responsibly.

This Privacy Policy explains how we collect, use, process, store, disclose and protect personal data when you visit our website, <https://jainsports.in/> (“Website”), enquire about our sports programmes, request admissions information, register for a trial or campus visit, or otherwise interact with us through our digital platforms.

Our activities include sports training, educational opportunities, residential sports programmes and related student development initiatives. As these activities may involve children and young people, we recognise the importance of protecting their personal data.

This Policy applies to visitors, prospective students, parents, legal guardians, applicants and other individuals who interact with us through the Website or the services covered by this Policy.

By using the Website, you acknowledge that you have had the opportunity to read this Policy. Where consent is required by applicable law, we will seek that consent separately. Merely visiting the Website does not constitute consent to every form of data processing described in this Policy.

## 2. Identity and Contact Details

For the purposes of this Policy, “JAIN Sports” refers to the organisation operating the Website.

**Website:** <https://jainsports.in/>

**Email:** [contact@jainsports.in](mailto:contact@jainsports.in)

**Campus address:** JAIN Global Campus, NH 948, Bengaluru–Kanakapura Main Road, Jakkasandra Post, Kanakapura, Karnataka 562112, India.

For privacy-related queries, requests or complaints, please email us with the subject line “Privacy Request”.

The full legal name of the entity responsible for processing personal data should be identified in this section before publication.

## **3. Personal Data We Collect**

The personal data we collect depends on how you interact with us and which services you use.

### **3.1 Information you provide to us**

When you submit a contact form, enquire about admissions or communicate with us, we may collect:

- Full name.
- Email address.
- Telephone number.
- Subject and contents of your enquiry.
- Sports programme or service of interest.
- Preferred contact method, where provided.
- Information relating to a trial, campus visit, application or admissions enquiry.
- Other information you voluntarily provide through our forms or communications.

Please ensure that the information you submit is accurate and relevant to your enquiry.

### **3.2 Prospective student and admissions information**

If you enquire about or apply to one of our programmes, we may collect information reasonably necessary to respond to the enquiry or administer the admissions process, including:

- Student name, age and date of birth, where required.
- Parent or legal guardian name and contact details.
- Current school and educational information, where relevant.
- Sporting interests, playing experience and relevant performance information.
- Trial registration and assessment details.
- Information required to coordinate campus visits, programme discussions or enrolment.
- Other information specifically requested for an application or programme.

Additional information may be collected during formal admissions or enrolment processes. Where such information is collected, we will provide relevant information about its use and any additional requirements that apply.

### **3.3 Technical and usage information**

When you access the Website, certain information may be collected automatically, depending on our website configuration and the technologies enabled. This may include:

- Internet Protocol (IP) address.
- Browser type and version.
- Device and operating system information.

- Pages visited and interactions with website features.
- Date, time and duration of visits.
- Referring website or traffic source.
- Cookie identifiers and similar technical information.

This information may be used to maintain website security, diagnose technical issues, understand website performance and improve the user experience.

### 3.4 Communications and correspondence

We may retain relevant records of communications you initiate with us, including emails, form submissions and responses relating to enquiries, admissions or other requests.

### 3.5 Information received from other sources

Where necessary and lawful, we may receive relevant information from a parent or legal guardian, an authorised representative, an educational institution, a sports partner or another party involved in an admissions or programme-related process.

We will take reasonable steps to ensure that information obtained from other sources is handled appropriately and used only for relevant purposes.

## 4. Purposes for Which We Use Personal Data

We may use personal data for the following purposes:

1. **Responding to enquiries:** To answer questions about JAIN Sports, our programmes, facilities, educational opportunities and residential arrangements.
2. **Admissions and applications:** To manage admissions enquiries, coordinate campus visits and trials, communicate application requirements and facilitate enrolment.
3. **Student and programme administration:** To coordinate relevant programme activities and communicate with prospective students, parents and guardians.
4. **Customer communication:** To respond to requests, provide information and follow up on enquiries.
5. **Marketing and outreach:** To communicate information about programmes, admissions, events and related offerings, where permitted by law.
6. **Website improvement:** To understand how visitors use the Website, improve its content and functionality, and evaluate its performance.
7. **Advertising measurement:** To measure campaign performance and understand the effectiveness of promotional activities, where relevant tracking technologies are enabled and their use is lawful.
8. **Security:** To detect, prevent and investigate fraud, misuse, unauthorised access and other security incidents.
9. **Legal compliance:** To comply with applicable laws, regulations, lawful directions and legal obligations.
10. **Dispute resolution:** To establish, exercise or defend legal claims where necessary.

We will not use personal data for a purpose that is incompatible with the purpose for which it was collected, unless the further processing is permitted by applicable law.

## **5. Consent and Lawful Processing**

We will process personal data in accordance with applicable Indian data protection and other relevant laws.

Where consent is required, we will seek it in the manner prescribed by law and provide information about the purposes for which the data will be used.

Where applicable law permits processing without consent, we may process personal data within the scope of the relevant legal permission.

Where processing is based on consent, you may withdraw your consent using the contact details or other withdrawal mechanism provided by us. Withdrawal of consent will not affect the lawfulness of processing carried out before the withdrawal.

If you withdraw consent for processing necessary to provide a particular service, we may be unable to continue providing that service or completing the relevant request.

We will not treat acceptance of this Privacy Policy as a substitute for separate consent where separate consent is legally required.

## **6. Children's Personal Data**

JAIN Sports offers programmes that may involve children under the age of 18. We take the protection of children's personal data seriously.

Where we process a child's personal data, we will comply with the requirements of applicable law, including applicable requirements relating to parental or legal guardian consent and verification.

Depending on the circumstances, we may:

- Request the contact details of a parent or legal guardian.
- Obtain verifiable parental or guardian consent where required.
- Collect information necessary to respond to an enquiry or administer an admissions process.
- Limit access to children's personal data to authorised personnel who need it for relevant purposes.
- Implement appropriate safeguards for the handling of children's information.
- Avoid processing children's personal data for purposes prohibited by applicable law.

We will not knowingly collect more personal data from children than is reasonably necessary for the relevant purpose.

Parents and legal guardians may contact us to ask about the personal data of a child under their care or to exercise applicable rights on the child's behalf, subject to verification and applicable law.

## 7. Cookies and Similar Technologies

The Website may use cookies, pixels, tags and similar technologies to support functionality, understand website usage and measure promotional activities.

Depending on the technologies implemented, these may include:

**Essential technologies:** Used to support website functionality, security and services requested by visitors.

**Analytics technologies:** Used to understand traffic, page performance and interactions with the Website.

**Advertising technologies:** Used, where enabled, to measure advertising campaigns or support relevant promotional activities.

The specific cookies and technologies used may change as the Website is updated.

Where consent is required, we will provide an appropriate mechanism to obtain and manage consent before enabling the relevant technologies. You may also manage cookies through your browser settings, although disabling certain cookies may affect website functionality.

For further information about the cookies used on the Website, please contact us at [contact@jainsports.in](mailto:contact@jainsports.in).

## 8. Sharing and Disclosure of Personal Data

We may share personal data where necessary for the purposes described in this Policy, subject to applicable law and appropriate safeguards.

### 8.1 Internal teams and related organisations

Relevant personnel and, where necessary, associated educational or operational entities may access personal data to respond to enquiries, manage admissions or administer programmes.

Access should be limited to information necessary for the relevant responsibilities.

### 8.2 Service providers

We may engage third-party service providers to support our operations, including providers of:

- Website hosting and maintenance.

- Information technology and security services.
- Email and communication services.
- Enquiry management and customer relationship management systems.
- Analytics and advertising measurement.
- Other operational or administrative services.

Such providers may process personal data on our behalf where necessary, subject to appropriate contractual arrangements and applicable legal requirements.

### **8.3 Educational and sports partners**

Where relevant to a programme, application or activity, we may share necessary information with an educational institution, sports partner, coach, event organiser or another authorised party involved in the relevant process.

Where required, we will obtain the necessary consent or rely on another lawful basis before sharing personal data.

### **8.4 Legal and regulatory authorities**

We may disclose personal data when required by applicable law, a valid legal process or a lawful direction from a competent authority, or when otherwise permitted by law.

### **8.5 Organisational changes**

If a merger, restructuring, transfer or similar organisational transaction occurs, personal data may be transferred where necessary and lawful, subject to applicable requirements and appropriate safeguards.

We do not sell personal data as a commercial database.

## **9. Third-Party Websites and Platforms**

The Website may contain links to third-party websites, social media platforms or services operated by other organisations.

If you access a third-party website or provide information directly to a third party, that organisation's privacy policy and practices will generally govern its independent processing of your information.

We do not control third-party websites or independently operated services and are not responsible for their privacy practices.

We encourage you to review the relevant privacy policy before providing personal information to a third party.

## **10. Data Retention and Deletion**

We retain personal data only for as long as reasonably necessary for the purposes for which it was collected, subject to applicable legal obligations and permitted retention requirements.

The applicable retention period may depend on:

- The nature of the enquiry or application.
- Whether an admissions process is ongoing.
- Whether the individual enrolls in a programme.
- Applicable educational, administrative or legal record-keeping requirements.
- The need to resolve disputes or establish, exercise or defend legal claims.
- Security and fraud-prevention requirements.

When personal data is no longer required, we will take appropriate steps to delete it, anonymise it or otherwise dispose of it securely, subject to applicable law.

Where a deletion request is received, we will assess it in accordance with applicable law. Information may be retained where a lawful obligation or permitted purpose requires its retention.

## 11. Data Security

We take reasonable technical and organisational measures designed to protect personal data against unauthorised access, disclosure, alteration, loss or destruction.

Depending on the nature of the processing, these measures may include access controls, authentication, restricted permissions, secure data transmission, staff procedures and appropriate safeguards involving service providers.

No method of electronic transmission or storage is completely secure, and we cannot guarantee absolute security.

If a personal data breach occurs, we will take appropriate steps to investigate, contain and address the incident and comply with applicable notification and reporting requirements.

## 12. Your Privacy Rights

Subject to applicable law, you may have rights concerning your personal data, including the following:

**Access:** Request information about personal data processed by us and related processing activities, to the extent provided by law.

**Correction:** Request correction of inaccurate or misleading personal data.

**Completion:** Request completion of incomplete personal data, where applicable.

**Erasure:** Request erasure of personal data where permitted by law and where continued retention is not legally required.

**Withdrawal of consent:** Withdraw consent where processing is based on consent.

**Grievance redressal:** Raise a concern or complaint about our handling of personal data.

**Nomination:** Exercise the right to nominate another person where provided under applicable law.

These rights are subject to applicable conditions, exceptions, verification requirements and legal retention obligations. Their availability and the procedures for exercising them will be governed by the provisions of applicable law in force at the relevant time.

To exercise an applicable right, please email [contact@jainsports.in](mailto:contact@jainsports.in) with the subject line "Privacy Request". Please describe your request and provide sufficient information to help us identify the relevant records.

We may request additional information where reasonably necessary to verify your identity or authority to act on behalf of another person.

We will address requests and complaints within the timeframes and in the manner required by applicable law.

Where a request cannot be fulfilled, we will explain the position to the extent required by law.

You may also approach the competent data protection authority or other relevant forum in accordance with applicable law.

## 13. Marketing Communications and Opt-Out

We may use contact information to communicate with you about admissions, sports programmes, trials, campus visits, events and related offerings where permitted by applicable law.

Where consent is required for marketing communications, we will obtain the necessary consent.

You may opt out of marketing communications at any time by using an available unsubscribe mechanism or contacting [contact@jainsports.in](mailto:contact@jainsports.in).

Opting out of marketing communications will not necessarily stop communications that are necessary to respond to an active enquiry, process an application, administer an existing relationship or comply with a legal obligation.

We will handle opt-out and consent-withdrawal requests in accordance with applicable law.

## 14. International Transfers of Personal Data

Certain service providers or digital platforms may process or store personal data outside India.

Where personal data is transferred outside India, we will comply with applicable Indian legal requirements, including relevant restrictions, government directions and other conditions applicable to such transfers.

Any transfer will be subject to the requirements applicable to the relevant data and service.

## **15. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time to reflect changes in our services, website functionality, data-handling practices or applicable law.

The updated Policy will be published on this page with a revised “Last Updated” date.

Where required by law, we will provide additional notice or obtain consent before implementing changes to our processing activities.

We encourage visitors to review this Policy periodically.

## **16. Contact and Grievances**

For questions, requests or complaints concerning this Privacy Policy or our handling of personal data, please contact:

### **JAIN Sports**

**Email:** [contact@jainsports.in](mailto:contact@jainsports.in)

**Address:** JAIN Global Campus, NH 948, Bengaluru–Kanakapura Main Road, Jakkasandra Post, Kanakapura, Karnataka 562112, India.

**Subject line:** Privacy Request

Please include a description of your concern and any information reasonably necessary to identify the relevant enquiry or record. Do not include passwords, payment card details or other unnecessary sensitive information in your email.

We will review privacy-related requests and complaints and respond in accordance with applicable law.

## **17. Applicable Law**

This Privacy Policy shall be interpreted in accordance with the laws of India, including applicable data protection and privacy laws.

Nothing in this Policy is intended to limit any right or protection that cannot lawfully be excluded or restricted under applicable law.

